

Board Advisory Group Meeting Minutes
January 31, 2024
3:00 PM to 4:30 PM

Advisory Group Members Present: Brandon Arnold, Jane Barnes, Rosie Duran, Allison Mangiaracino, Michelle Nay, Liz Tansey, Rachel Dauer, Bethany Pray, Donna Wehe, Melanie Herman, Eddie Sandoval, and Cindy Watson.

Advisory Members Absent: John Barela, Krystin Beadling, Nikki Meredith, Kavita Nair, Julia Wiswell, Lindsay Vigoda, and Chandler Budlong-Springer.

I. Welcome & Introductions

Jane Barnes called the meeting to order at 3:014 p.m., welcoming everyone in attendance. The October meeting minutes were approved.

II. Fireside Chat: CEO Kevin Patterson

Kevin Patterson thanked everyone for their work during Open Enrollment and discussed core areas of focus for the future:

- Preparing systems and processes for additional volume
- Customer decision support
- Eligibility modernization
- Medicaid to Marketplace Bridge

III. Product Roadmap Presentation and Discussion

Stephanie Gray presented on the following topics:

- Product Roadmap Data
- Customer Journey and Decision Support Enhancements

IV. Updates to Board Advisory Group

Jessalyn Hampton discussed proposed changes to the Board Advisory Group:

- Nomination for new chair: Rosie Duran. The appointment was approved.
- Seat Distribution

V. Assistance Network Program Review and Discussion

Alicia Plantz presented on the Assistance Network Partner Program.

- Four Types of partner programs
- Application timeline
- Assistance Network data
- Assistance Network goals and objectives
- Selection criteria

VI. Public Comment

None.

Meeting adjourned at 4:37 p.m.